

## **Division of Health Service Regulation**

**Purpose:** To regulate medical, mental health and adult care facilities, emergency medical services, and local jails to assure that people in these facilities are safe and receive appropriate care.

### **Key Services:**

#### **Regulatory Services**

*Services Include:*

Adult Care Homes

Ambulatory Surgery Centers, Rural Health Clinics, Rehabilitation Facilities

Clinical Laboratories, Mammography Screening, Portable X-Ray Suppliers

Complaint Intake for providers regulated by DHSR

Construction

End Stage Renal Disease Facilities (dialysis)

Home Health, Home Care Agencies & Nursing Pools

Hospices

Hospitals (acute care and psychiatric)

Intermediate Care Facilities for the Mentally Retarded

Local Jail & Detention Facilities

Mental Health/Developmental Disability/Substance Abuse

Nursing Homes

Emergency Medical Services – approval of EMT training programs & credentialing

Regulatory Services represent 54% of DHSR's total budget and 56% of DHSR's appropriated budget. The SFY 11-12 budget for Regulatory Services totals \$24.1M of which 69% is supported with receipts and 31% state appropriations. 32% of the appropriated funding for these services is used to match federal funds.

#### **Health Care Personnel**

Adult Care Home & Family Care Home Administrators

Health Care Personnel Allegations & Investigations

Medication Aides

Nurse Aides including Geriatric Aides

Certify non-licensed health care personnel and investigate abuse, neglect, and other allegations against these workers and list allegations and substantiated findings on the Health Care Personnel Registry. Information from the registries is used by health care providers in their hiring process.

Health Care Personnel represents 7% of DHSR's total budget and 6% of DHSR's appropriated budget. The SFY 11-12 budget for Health Care Personnel services totals \$4.2M of which 73% is supported with receipts and 27% state appropriations. 64% of the appropriated funding for these services is used to match federal funds.

**Preparedness**

Hospital Preparedness - This service focuses on developing and supporting the State Medical Response System prepare for disasters or other events requiring extraordinary efforts.

Trauma Center Designations – This service focuses on designating hospitals across the state as Level I, II and III Trauma Centers. This is accomplished by initial and renewal site visits.

Preparedness represents 30% of DHSR's total budget and 20% of DHSR's appropriated budget. The SFY 11-12 budget for Preparedness services totals \$17.9M of which 82% is supported with receipts and 18% state appropriation

## **Office of Rural Health and Community Care**

**Purpose:** To assist underserved communities and populations to develop innovative strategies for improving access, quality, and cost-effectiveness of health care.

### **Key Services:**

#### **Rural Health Centers**

Operational, technical and capital support is provided to a network of rural health centers, thus increasing primary care access for rural residents regardless of their ability to pay.

Of services administered by ORH, Rural Health Centers represents 11% of the total budget and 17% of the appropriated budget. The SFY 11-12 budget for Rural Health Centers totals \$3.7M of which 11% is supported with receipts and 89% state appropriations.

#### **Medical, Psychiatric, and Dental Provider Recruitment**

The Office serves as the lead agency for recruitment of primary medical, mental health, and dental care providers to North Carolina's underserved rural communities and provides recruitment and retention loan repayment incentives for those providers locating in the hardest to recruit for communities.

Of services administered by ORH, Medical, Psychiatric, and Dental Provider Recruitment represents 14% of the total budget and 11% of the appropriated budget. The SFY 11-12 budget for Medical, Psychiatric, and Dental Provider Recruitment totals \$5M of which 57% is supported with receipts and 43% state appropriations. 93% of the appropriated funding for this service is used to match federal funds.

#### **NC Health Net**

Meshes the volunteer spirit of NC's community physicians, hospitals, health departments, community and rural health centers, and other community-based organizations affiliated with Community Care of NC by working collaboratively, sharing and conserving scarce resources, and finding medical homes for the indigent and uninsured.

Of services administered by ORH, NC Health Net represents 14% of the total budget and 26% of the appropriated budget. The SFY 11-12 budget for NC Health Net totals \$4.9M of which 1% is supported with receipts and 99% state appropriations.

#### **Uninsured and Indigent Grants**

Funds are allocated to strengthen North Carolina's network of health care safety-net providers enabling them to address the access problems that uninsured and indigent patients encounter in seeking primary medical and preventative care.

Of services administered by ORH, Uninsured and Indigent Grants represent 20% of the total budget and 36% of the appropriated budget. The SFY 11-12 budget for Uninsured and Indigent Grants total \$6.9M of which 100% is supported state appropriations.

**Medication Assistance**

Provides technical assistance to rural health centers, community health centers, community and faith-based organizations in offering access to pharmaceutical manufacturer's free and low-cost drugs for uninsured and low-income residents.

Of services administered by ORH, Medication Assistance represents 2% of the total budget and 3% of the appropriated budget. The SFY 11-12 budget for Medication Assistance totals \$649K of which 4% is supported with receipts and 96% state appropriations.

## **Division of Social Services**

**Purpose:** To provide income and employment supports to North Carolina's most vulnerable residents and provides protection and safety for children who are at-risk or who have been abused or neglected.

### **Key Services:**

#### **Child Protection, Foster Care and Adoptions**

Child Protection provides intervention services to assist and help prevent further harm to children from abuse, exploitation or neglect by a parent or caretaker.

Foster Care Services provide temporary substitute care to a child who must be separated from his/her parents or caretakers when the parents or caretakers are unable or unwilling to provide adequate protection and care.

Adoption Services provide recruitment, assessment and selection of adoptive homes; casework services to adoptive families to support and sustain the placement and facilitate the finalization of the adoption.

Of services administered by DSS, Foster Care, Adoptions and Child Protective Services represent 33% of the total budget and 86% of the appropriated budget. The SFY 11-12 budget for Child Protection, Foster Care and Adoptions totals \$375.8 of which 74% is supported with receipts and 26% state appropriations. 16% of the appropriated funding for these services is used to match federal funds.

Each of these services is a core component of North Carolina's child welfare system and is provided locally by county Departments of Social Services and private providers. Of funds supporting these services 94% are allocated to local DSSs.

Other child welfare services provided by DSS (e.g. Family Violence Prevention) and in other Divisions within the Department (e.g. Early Intervention) help to mitigate the need for children needing these core services.

#### **Child and Family Income Supports**

*Child and Family Income Supports include:*

Work First

Child Support

Crisis Intervention and Low Income Energy Assistance

Food Nutrition Service

Refugee Assistance

Of services administered by DSS, these safety net services represent 61% of the total budget and 5% of the appropriated budget. The SFY 11-12 budget for Child and Family Income Supports totals \$695M of which 99% is supported with receipts and 1% state appropriations. 41% of the appropriated funding for these services is used to match federal funds.

These services are provided locally by county Departments of Social Services and private providers. Of funds supporting these services 85% are allocated to local DSSs.

**Other Departmental Services**

The budget for the Division of Social Services also includes funding allocated to local DSSs for services provided by the Divisions of Aging and Adult Services (Adult Services), Child Development (Child Care Subsidy Administration) and Medical Assistance (Medicaid and Health Choice Administration).

The Division receives funding from 28 different federal grants which require various matching and maintenance of effort requirements.